

New Client Grooming Agreement

1. Aggressive or Dangerous Pets:

Owners MUST inform Pawparazzi Pet if your pet(s) bite(s), has bitten, or is aggressive to people, other pets, or specific grooming procedures. Muzzles may be used if necessary. Muzzling will not harm your pet and protects both the pet and the groomer. Pawparazzi Pet reserves the right to refuse/stop services for such pet(s) at any time before or during the grooming process and charge an Aggressive Dog Fee in addition to the regular grooming charge, even after the normal price has been quoted.

2. Matted Dogs:

(Surcharge from \$30) Pets with matted coats need extra attention during their grooming session (cannot use regular blades to shave, #3 to #7). Mats left in a pet's coat only grow tighter, and can strangle the pet's skin, or eventually tear it open. Pawparazzi Pet does not wish to cause serious or undue stress to your pet and will not continually de-matting your pet for you. Mats can be very difficult to remove and may require the pet to be shaved. When necessary, removing a heavily matted coat includes risks of nicks, cuts or abrasions due to warts, moles or skin folds trapped in the mats. Heavy matting can also trap moisture and urine near the pet's skin allowing mold, fungus or bacteria to grow, causing skin irritations that existed prior to the grooming process. After effects of matt removal procedures can include itchiness, skin redness, self-inflicted irritations or abrasions and failure of the hair to re-grow. In some cases, pets may also exhibit brief behavioral changes. Prevention is the best defense against matting by scheduling regular grooming appointments. There is an extra charge for matted dogs, please understand it is not the groomers fault your dog is in bad condition and if the dog requires veterinarian treatment due to any of the above, this will NOT be at Pawparazzi Pet's cost.

3. Aged pet/ special medical conditions:

At Pawparazzi Pet, the health and well-being of your pet is our top priority. However, it is important to understand that the grooming process can sometimes be stressful, particularly for aged pets or those with special medical conditions. This stress may potentially exacerbate latent, unknown, or inactive health issues, leading to complications such as illness, seizures, or, in rare cases, the death of the pet.

To ensure the safety and comfort of your pet, we require that you disclose any known health conditions your pet may have before grooming. This includes, but is not limited to, heart disease, epilepsy, cancer, arthritis, or any other medical conditions that could affect your pet during grooming. Failure to disclose such conditions may result in unforeseen accidents or health complications, for which Pawparazzi Pet will not be held liable.

Additionally, we reserve the right to refuse service to pets whose health conditions may make grooming unsafe or overly stressful. Our decision will be based on our professional assessment, and is made with your pet's best interests in mind.

4. Double Coat Shave Down:

I understand and agree that I am leaving my double-coated dog with Pawparazzi Pet to be shaved. I have also been informed of the following: We cannot guarantee that the dog's coat will grow back after shaving. Depending on how close the coat is clipped, your dog might require sunscreen to protect the dog's skin from being burned. Shaving may cause irritation and/or rash. Shaving the coat does not necessarily make the dog feel cooler, as the double coat acts as insulation in warm and cool weather. Shaving does not reduce shedding; it only makes the shedding coat shorter. Clipping down a double-coated dog can look uneven or choppy depending on your dog's coat type and the length requested. Our groomers will do their best to make the haircut look the best possible. I am aware and understand the above and agree to have my dog shaved.

5. Flea Control

If we discover that your dog has fleas prior to providing any services, we reserve the right to refuse service to protect the well-being of other animals in our facility.

If fleas are discovered during the bathing process, we are required to use a flea shampoo, which will incur an additional charge. Additionally, there will be a \$40 fee for the cleaning and disinfection of our grooming area to prevent the spread of fleas to other pets.

6. Late Pick-Ups

We do not have boarding facilities. If your dog is not picked up within 1 hour of notice, an additional \$20.00 per hour wages charge may also apply, if after trading hour, surcharge from \$50.

Handling fee may apply for Difficult/Aggressive/Overly Active Dogs from \$30

I confirm that I have read and understood the terms and conditions above.

I agree to be solely responsible and liable for all behaviors exhibited by my pet(s). This includes, but is not limited to, any injuries or fatalities sustained by my pet(s), other pet(s), or any individuals providing services in our salon, as well as any members of the public utilizing our salon.

If my pet requires treatment, medication, or any other form of attention, I agree to cover all associated expenses directly with the veterinarian and will not hold Pawparazzi Pet or any individuals providing services responsible or liable for any resulting costs.

Pet's name:

Microchipped (circle) Yes No

Up to date flea treatment/vaccination/De-worming (circle) Yes No

Aggression history (circle) Yes No

Dewclaws or warts/moles (circle) Yes No

Medical conditions (if applicable):

Local vet:

Owner Name

Signature

Date